

100

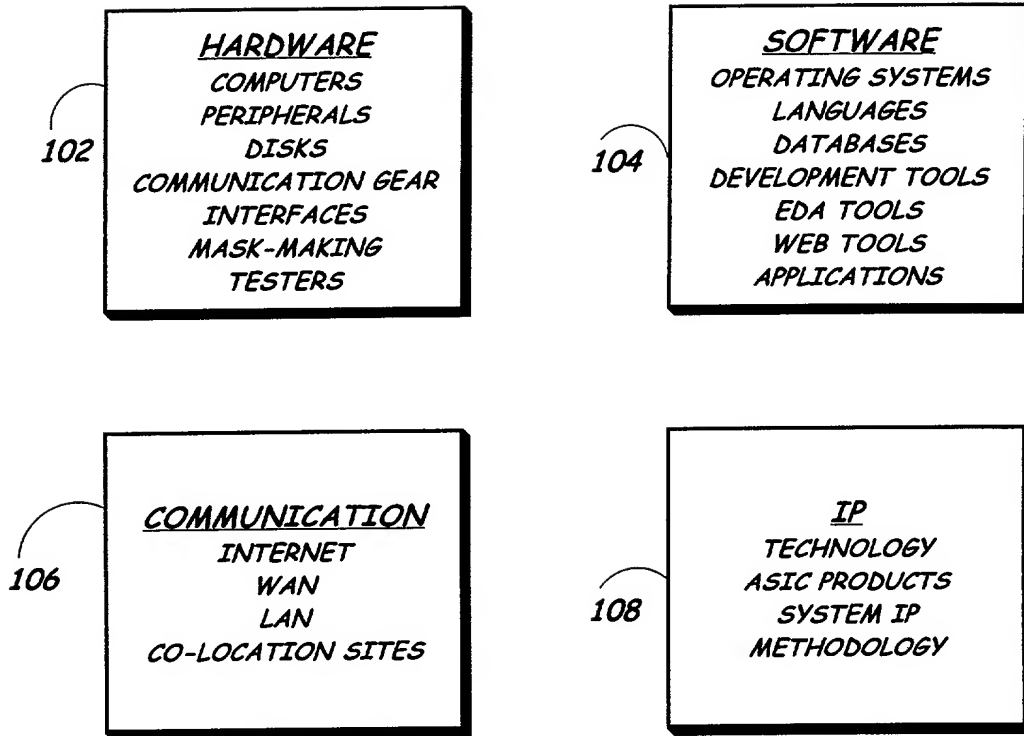


FIG. 1

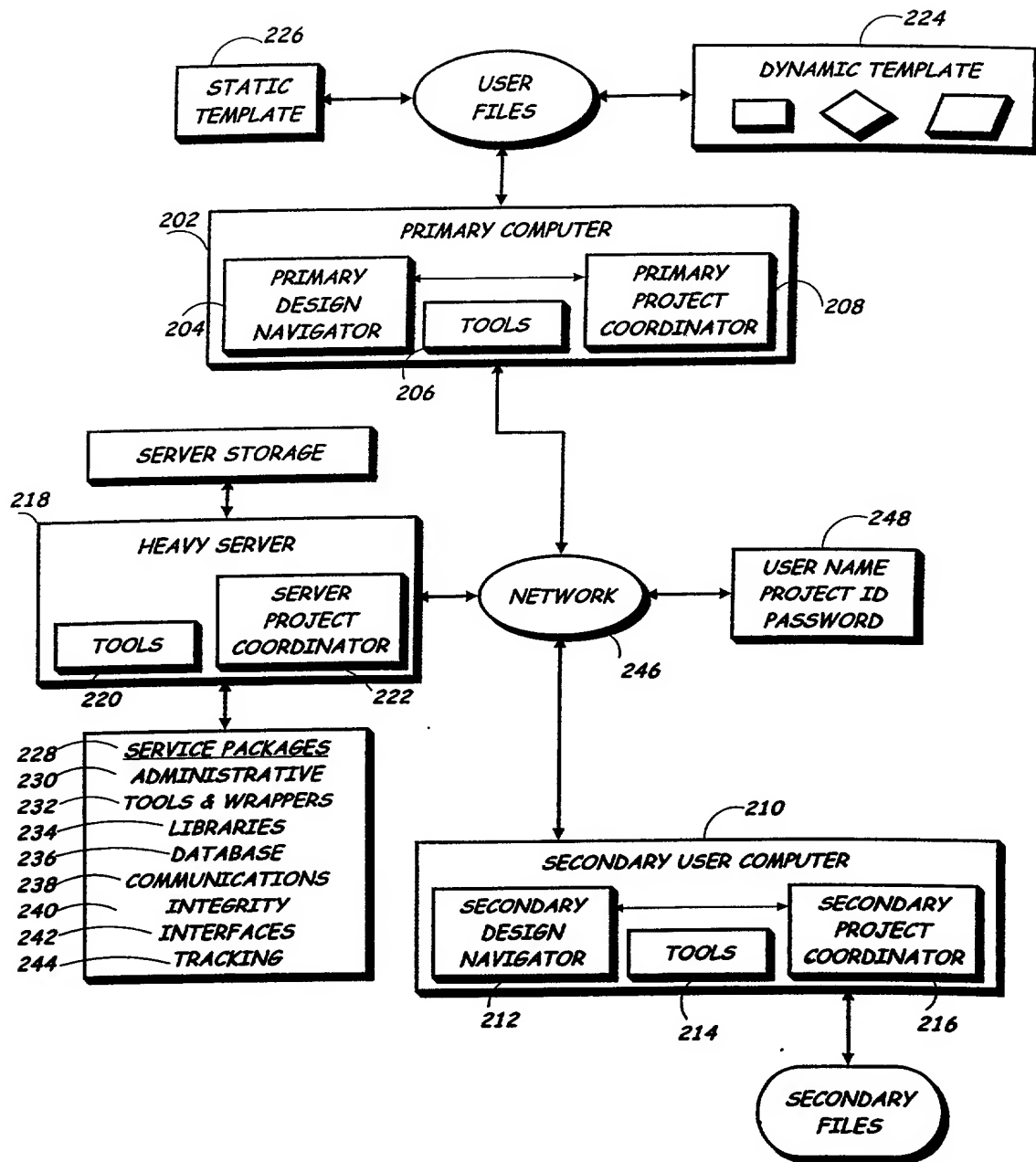


FIG. 2

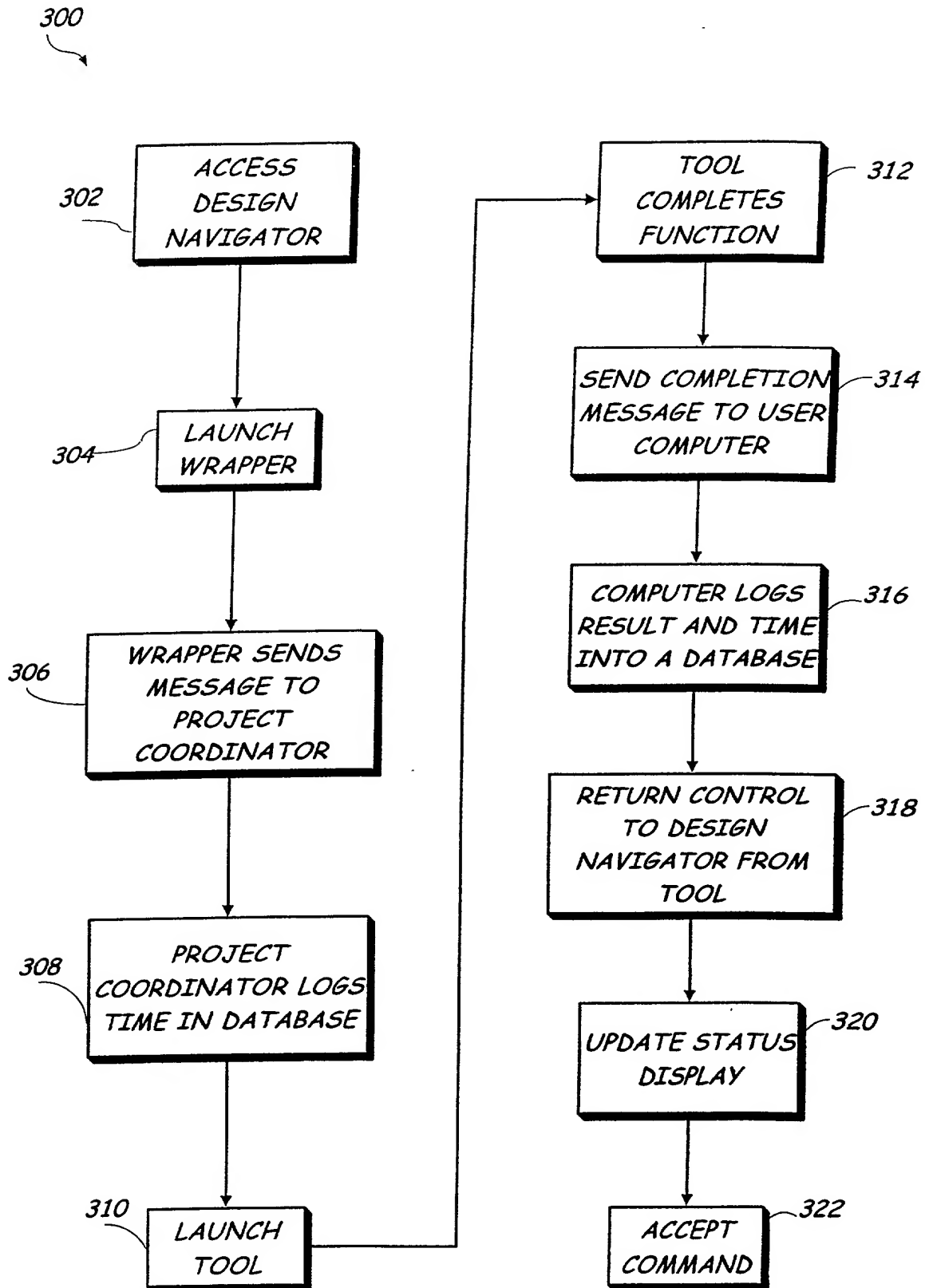


FIG. 3

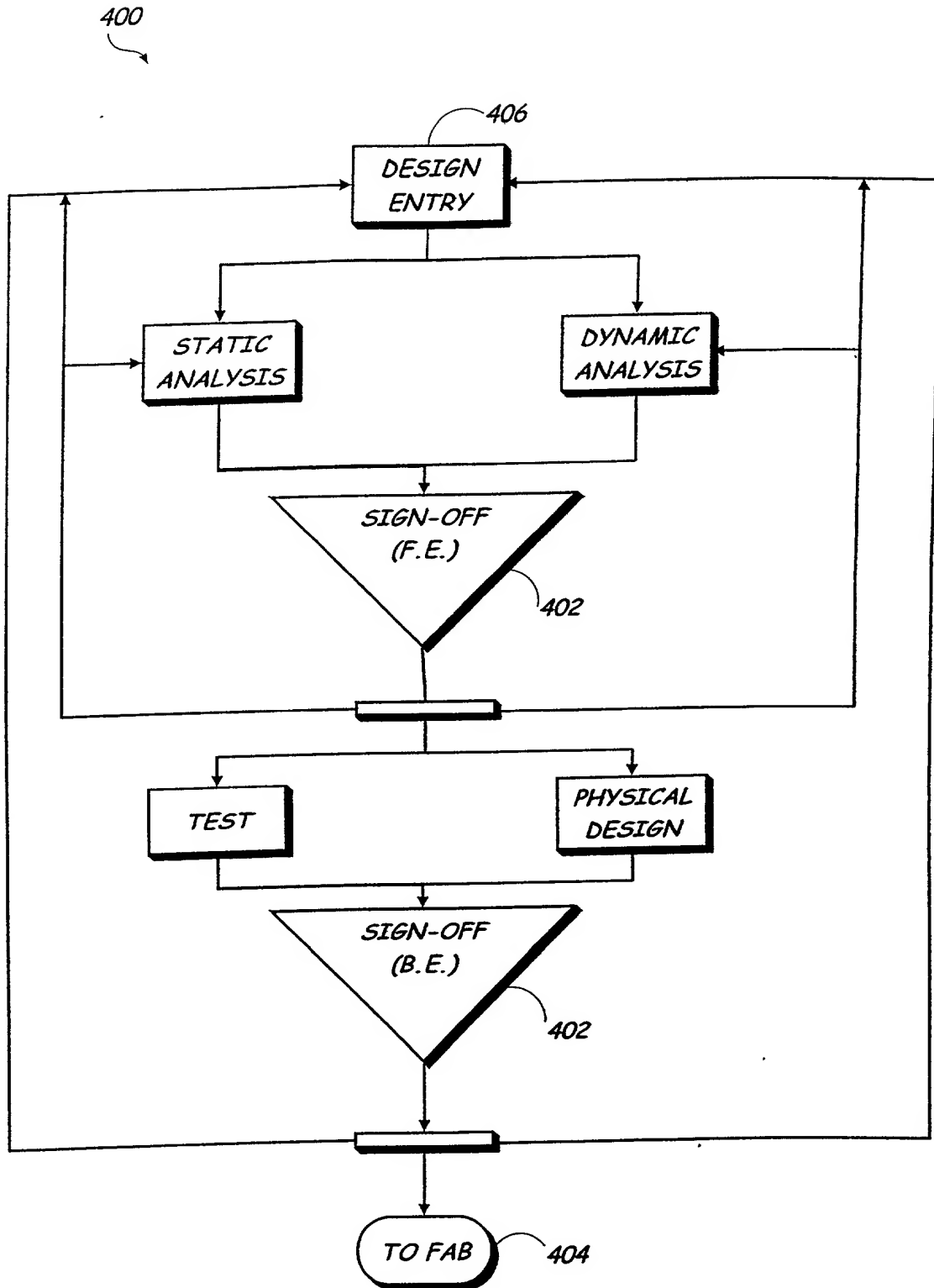


FIG. 4A

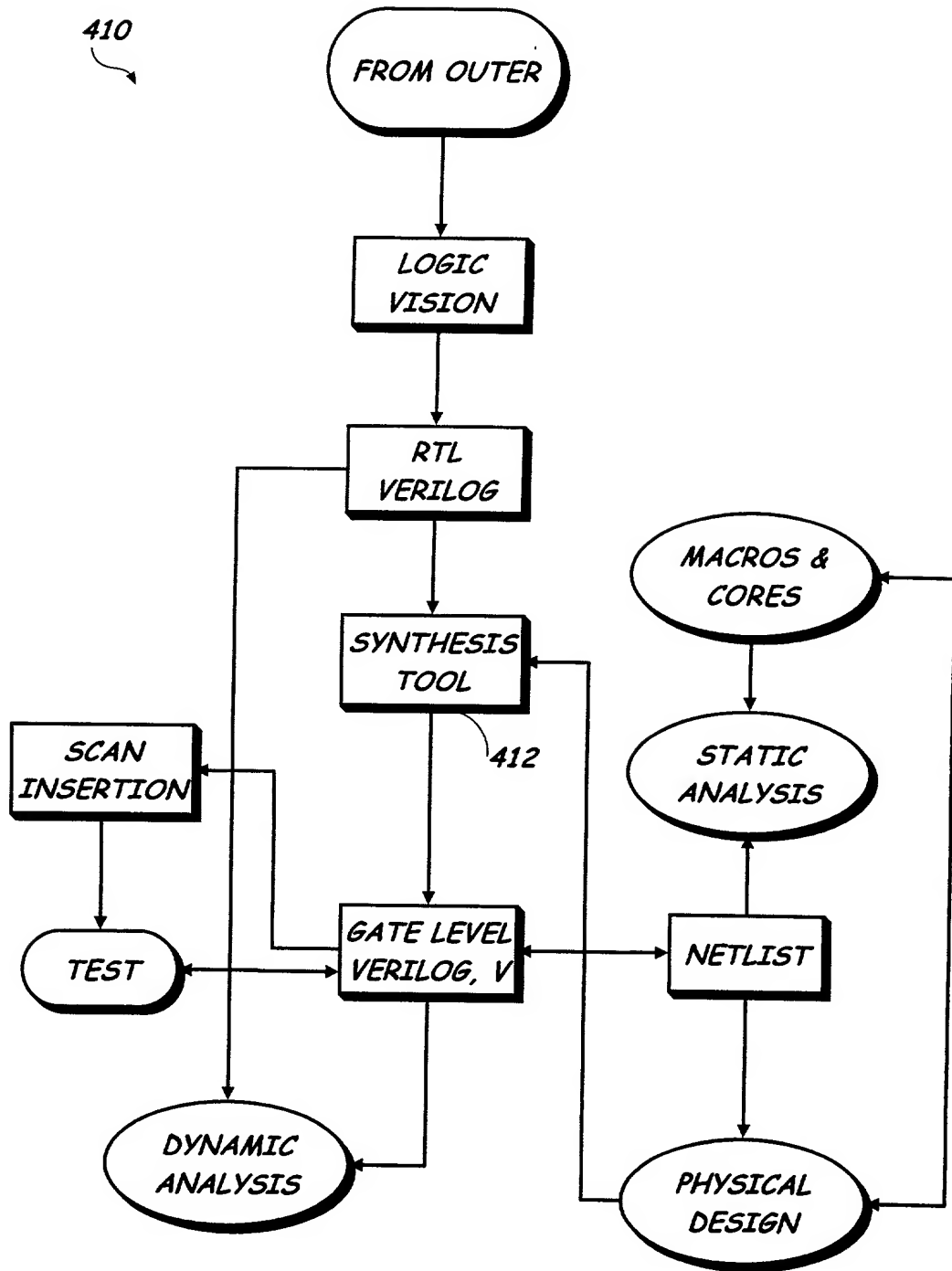
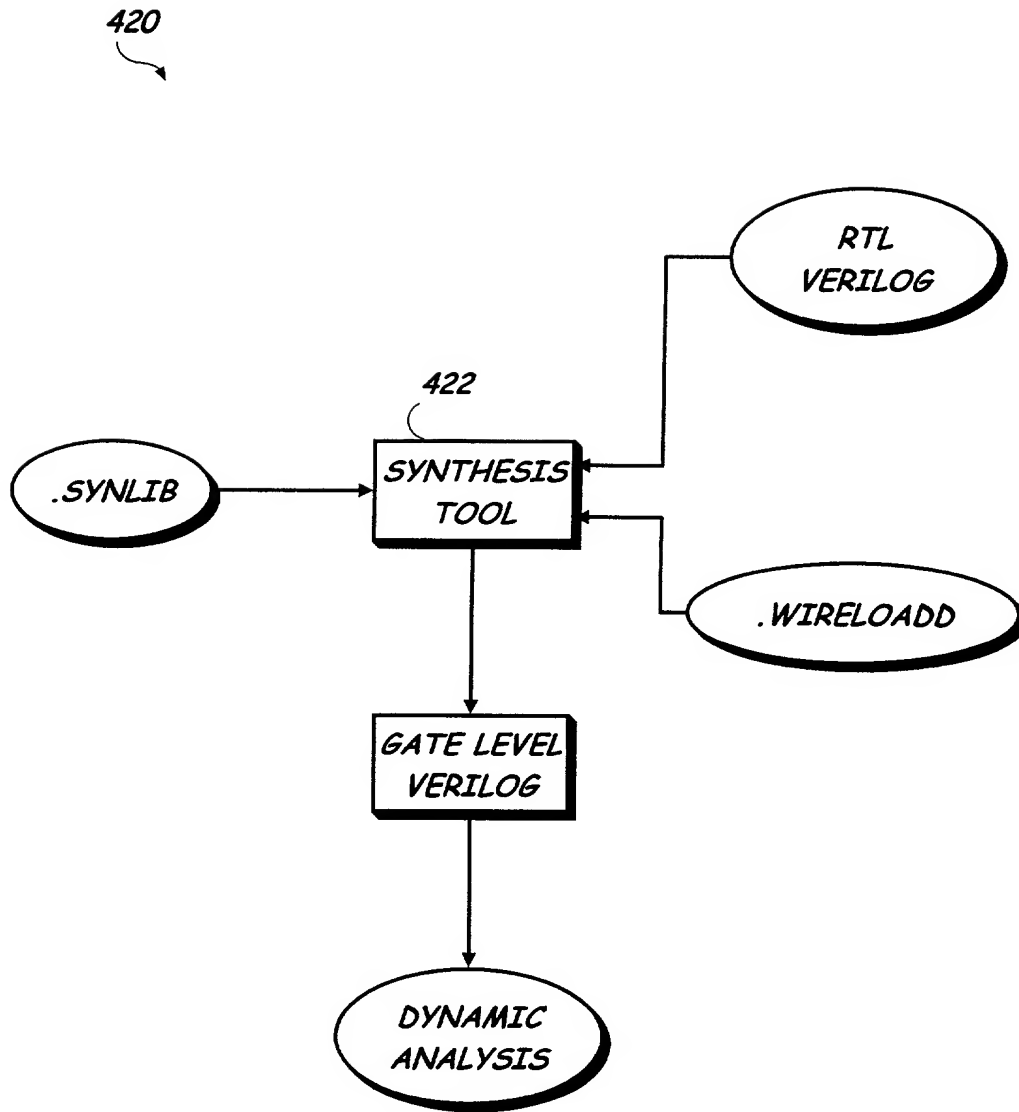


FIG. 4B

**FIG. 4C**

500

502

GLOBAL
 NO. OF USERS
 NO OF PROJECTS
 NO. OF SERVERS
 TOTAL SERVER TIME
 TOTAL SERVER TIME (NORMALIZED)
 AVERAGE SERVER TIME/PROJECT

504

BY PROJECT
 PROJECT STATISTICS
 NO. OF USERS
 SERVERS USED
 TOTAL PROJECT SERVER TIME
 SERVER TIME/USER
 NO. OF TOOL RUNS
 TOOL RUNS/USER
 PERCENTAGE CRASHED
 PERCENT USEFUL TIME

506

BY SERVER
 TYPE OF SERVER
 SERVER UP TIME
 NO OF TOOLS RUN
 AVERAGE SERVER TIME/TOOL RUN
 NO. OF TOOL CRASHES
 PERCENT SERVER USEFUL TIME

508

BY TOOL
 NO. OF TOOL RUNS
 NORMALIZED AVG. SERVER TIME/RUN
 NO. OF TOOL CRASHES
 PERCENT USEFUL TIME

510

CROSS-CORRELATIONS
 CRASHES VS. PROJECT
 CHARACTERISTICS
 SYSTEM USAGE VS. PROJECT
 CHARACTERISTICS
 SYSTEM USAGE VS. NO. OF SITES

512

OTHER

FIG. 5